

## Introduction to EU DOCOM, the new DOCOM module in TRACES NT

December 2021

This manual contains all essential information for the issuance of commercial documents using the new DOCOM module in TRACES NT.

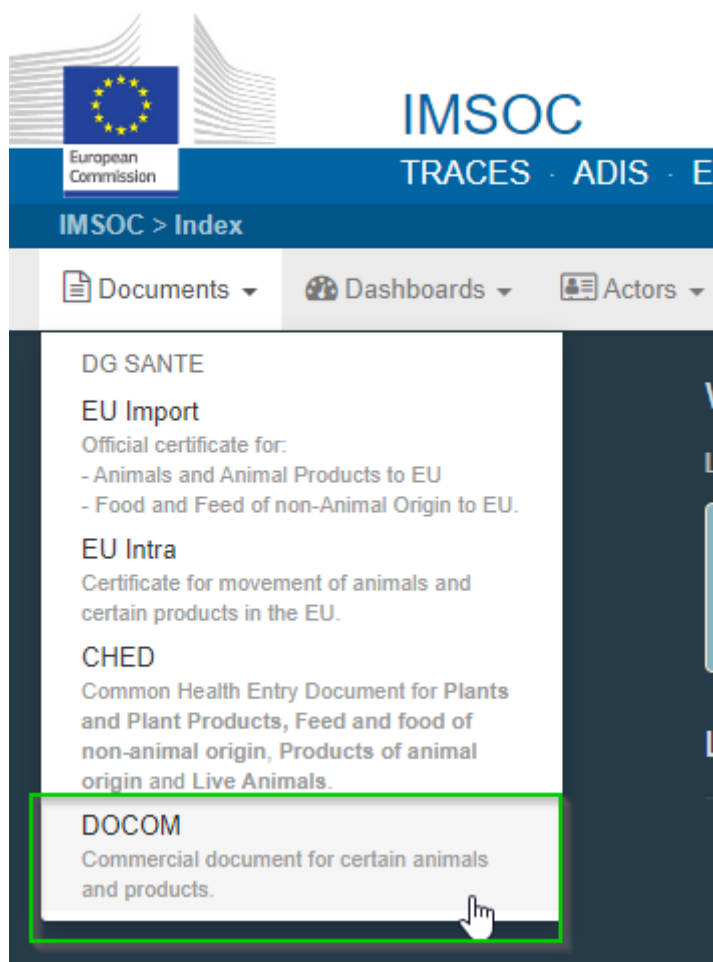
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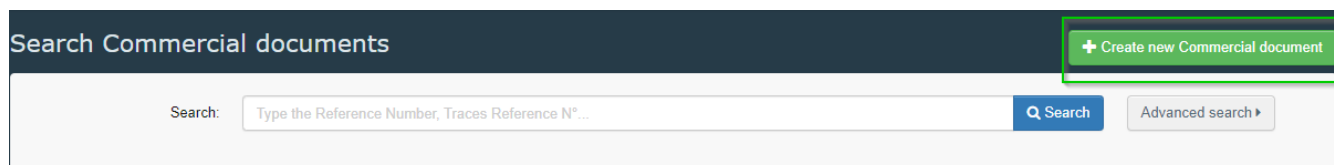
## Creating a DOCOM – As EO (economic operator) or Local Authority user.

### I - Select the commodity

On the homepage, click on “**Documents**” and then on “**DOCOM**”:



Click on the green button “**+ Create new Commercial Document**”:



Select the Document model from the list using one of these 2 options:

- Expand the CN code and select it

- Type directly the CN code

Click on **“Done”**.

**Note:** you can still delete, add or modify the commodity details in the document, box I.29

Select commodities

Please provide nomenclature code, section, species..

Search

Unselect all

+ 05 PRODUCTS OF ANIMAL ORIGIN, NOT ELSEWHERE SPECIFIED OR INCLUDED

+ 23 RESIDUES AND WASTE FROM THE FOOD INDUSTRIES; PREPARED ANIMAL FODDER

+ 31 FERTILISERS

Select commodities

Please provide nomenclature code, section, species..

Search

Unselect all

+ 05 PRODUCTS OF ANIMAL ORIGIN, NOT ELSEWHERE SPECIFIED OR INCLUDED

+ 23 RESIDUES AND WASTE FROM THE FOOD INDUSTRIES; PREPARED ANIMAL FODDER

- 31 FERTILISERS

- 3101 00 00 Animal or vegetable fertilisers, whether or not mixed together or chemically treated; fertilisers produced by the mixing or chemical treatment of animal or vegetable products

+ 142/2011 (2019/1084) Animal by-products/derived products not intended for human consumption

+ 3102 Mineral or chemical fertilisers, nitrogenous

+ 3103 Mineral or chemical fertilisers, phosphatic

+ 3104 Mineral or chemical fertilisers, potassic

+ 3105 Mineral or chemical fertilisers containing two or three of the fertilising elements nitrogen, phosphorus and potassium; other fertilisers; goods of this chapter in tablets or similar forms or in packages of a gross weight not exceeding 10 kg

1 element(s) selected.

Cancel

Done

## Complete Part I

**Tip:** Use the shortcut tool on the right-hand side of the certificate in order to navigate easily between the boxes.

**Note:** All of the boxes marked with a red asterisk \* are mandatory

New Commercial Document

Part I: Details of dispatched consignment | Part II: Declaration | Current status: UNSAVED | Next: Part I must be completed

I.1. Consignor \*

Name: [ ] [Edit] [Star]

Country: [ ] ISO Code: [ ] [Advanced...] [Clear]

I.5. Consignee \*

Name: [ ] [Edit] [Star]

Country: [ ] ISO Code: [ ] [Advanced...] [Clear]

I.2. Certificate reference number: [No Reference.] QR code: [ ]

I.2.a. Local reference: [ ]

I.3. Central Competent Authority

Name: [ ] Code: [ ] Country: [ ]

Shortcuts

- Part I: Details of dispatched consignment
- Place of origin
- Commodities
- Part II: Declaration

### Box – I.1. Consignor

Fill in this box using of these options:

- Start typing the name of the consignor and select a company from the drop down list that pops out.

I.1. Consignor \*

Name: ABP [4] [Edit] [Star]

Country: FR ABP operator test fdhgfsdg 29334 Quimper [Composting plants FR-COMP-001 ABP-BIOGP Biogas plants]

Activity Type: [ ]

Address: BE ABP test operator ruyu 1130 Ville de Bruxelles - Stad Brussel [Biogas plants BE-COMP-001 ABP-BIOGP Biogas plants]

FR ABP test operator 2 kkuyliyl 20000 Quimper [Composting plants ABP-FR-COMP]

- Select a company from the “**Favorites operators**” list, by clicking on the grey star. To register an operator in your “**Favorites**”, run an advanced search, find the correct option and tick the star at the left side. This will register this operator as a favourite.

### I.1. Consignor

Name
Please provide name, address, city...
4
Edit
★

Country
ABP operator test
FR
fdhgsfdg
29334 Quimper
Composting plants
FR-COMP-001
ABP-BIOGP
Biogas plants

Activity Type

Address
ABP test operator
BE
ruyu
1130 Ville de Bruxelles - Stad
Brussel
Biogas plants
BE-COMP-001
ABP-BIOGP
Biogas plants

ABP test operator 2
Composting plants

### Select Consignor

Country:
France (FR)
ABP
Search
+

Name	Address	Section	Activity Type	Status	Activity Identifier	
★ ABP operator test	fdhgsfdg 29334 Quimper France	Biogas plants ABP-BIOGP	Composting plants	Valid	FR-COMP-001	Select
★ ABP test operator 2	kkuyliyl 20009 Quimper France	Composting plants ABP-COMP	Composting plants	Valid	ABP-FR-COMP	Select

Register favorite operators
Close

- Run an advanced search by clicking on the “**Advanced...**” button and add some filters by clicking on the small “+” button on the right.

**Note:** If the operator is not present in the system, you can create a new one by clicking on “+ **Create a new Operator**”. This button will only appear once you did an advanced search in order to avoid as much as possible duplicates in the system.

- It is also possible to click on **"Edit"** to modify the content of the box or to clear it and select another consignor, clicking on the **"Clear"** button.

Once the correct match is selected, the **"Name"**, **"Country"** and **"ISO Code"** of the company are automatically completed. You can see the details of the selected operator by clicking on the three dots:

**I.1. Consignor** \*

Name ⓘ	ABP test operator 23/11/2021		Valid	<input type="button" value="Edit"/> <input type="button" value="★"/>
Country	France	ISO Code	FR	<input type="button" value="Q Advanced..."/>
Activity Type	ABP Processing Plant	Activity ID	FR-ABP-23-11-2021	<input type="button" value="Clear"/>
Address	aza 75002 Paris			

### Box – I.2. IMSOC reference

The IMSOC reference number will be automatically allocated by the system once you save as draft and/or once you submit the DOCOM.

### Box – I.2.a Local reference

It is possible to add a local reference number to the DOCOM. This box is optional.

### Box – I.3/I.4. Central/Local competent authority

These boxes will be automatically populated by the system once you fill the box *I.12 Place of origin*.

### Links

This box will be filled only in some cases. For example, if the DOCOM has been replaced, the link to the replacing certificate will be indicated in this box.

*NB. The function “copy as replacement” is still missing and will be implemented in December 2021.*

### Box – I.5. Consignee

To fill in this box, follow one of the procedures described for box I.1.

### Box – I.7. Dealer

Select the operator following one of the procedures described for box I.1. This box is not mandatory.

### Box – I.8. and I.9. Country and region of origin.

These boxes will be selected automatically based on the information from the Box I.12. Place of origin.

### Box – I.10 and I.11 Country and region of destination.

These boxes will be selected automatically based on the information from the Box I.13. Place of destination or from the Box I.28 in case of a DOCOM foreseen for exportation.

### Box – I.12. Place of origin

Select the operator following one of the procedures described for box I.1.

To allow for a smooth implementation of the DOCOM in TRACES NT, it is possible to create an establishment in status “New” under the section “IMP”, Importer. This section being the equivalent of the non-approved establishments in TRACES Classic.

Select Place of Origin

Country: France (FR) I can't find the establishment Search

Name	Address	Section	Activity Type	Status	Activity Identifier	
★ ABP test operator 1	address 75004 Paris France	Processing plants ABP-PROCP	ABP Processing Plant	Valid	ABP-001-FR	Select
★ ABP test operator 22/11/2021	aaaa 75004 Paris France	Processing plants ABP-PROCP	ABP Processing Plant	Valid	FR-ABP-22-11-2021	Select
★ ABP test operator 23/11/2021	aza 75002 Paris France	Processing plants ABP-PROCP	ABP Processing Plant	Valid	FR-ABP-23-11-2021	Select
★ TEST LMS EU	. 75004 Paris France	Composting plants ABP-COMP	Biogas plants	Valid	FR-COMP-001	Select

+ Create a new operator Close

After running a search, the button “create new operator” will open.

Creation DOCOM operator for Place of Origin

Operator Details

Name

Country

Phone

Addresses

**1**

Region

City

Address

Coordinates  /

Operator Identifiers

No identifiers

Activity

Activity details

Section

Activity

Identifier

Valid From

Valid to

Publication date

Application date

Activity Address

Address

Assigned responsible authorities

Name	Address	Role	Code

Fill in the operator details, if you don't know the phone number, simply add a dot in this field. Select the Section "Importer (IMP)", then the activity type.

Fill the address details, you have the possibility to create multiple addresses. One of these addresses must be selected in the "Activity address" field.

Addresses

**1**

Region

City

Address

Coordinates  /

**2**

Region

City

Address

Activity details

Section

Activity

Identifier

Valid From

Valid to

Publication date

Application date

Activity Address

Address

Assigned responsible authorities

Name	Address	Role	Code

And click on "save":

Close

Save

And then on “select”:

Close

Select

The new operator will be selected in the Box I.12:

I.12. Place of origin

Name ⓘ

My new ABP operator

New

Edit

★

Country

France

ISO Code

FR

Advanced...

Activity Type

Establishment

Activity ID

Clear

Address

Palais de l'Elysée  
75008 8th Arrondissement of Paris

### I.13. Place of destination

Select the operator following one of the procedures described for box I.1.  
Only an Approved operator can be selected in this box.

**Tip:** After completing the boxes I.12 and I.13, you can already **“Save as Draft”** the Part I of the DOCOM and complete it later.

Similarly as in Box I.12, it is possible to create an operator in status “New”.

For the creation of an EU operator, please follow the procedure described for the Box I.12.

For the creation of a Non-EU operator, run a query and the creation button will open:

Select Place of Destination

Country:  Argentina (AI)

I can't find my non-EU operator

Search

Name

Address

Section

Activity Type

Status

Activity Identifier

No matching results.

+ Create a new operator

Close

Operator Details

Name

My new Non-EU ABP Operator

Country

Argentina (AR)

Phone

Addresses

+ Add address

Region

Departamento Futaleufú / Chubut AR-U

City

9200 Buenos Aires

Address

main street

Coordinates

Latitude / Longitude

Operator Identifiers

+ Add Identifier

No identifiers

Activity

Activity details

Section

No sections

Activity

Veterinary (Third countries)

Animal exporter (EXP)

Food (Third countries)

Other establishments (FOOD-OTH)

Identifier

Valid From

+01:00 CET

Valid to

+01:00 CET

Publication date

Application date

Activity Address

Address

Close

Save

For a Non-EU country operator, it is possible to create a non-approved establishment under the section Other establishment, “FOOD-OTH”, or under Animal exporter, “EXP”.

After completing the address, click on “save” and then on “select”:

Close

Save

Close

Select

I.13. Place of destination

Name

My Non-EU ABP Operator

New

Edit

Star

Country

Argentina

ISO Code

AR

Advanced...

Clear

### Box – I.14. Place of Loading

Select the operator following one of the procedures described for box I.1.

Only an Approved operator can be selected in this box.

Regarding the creation of an operator please follow the procedure described for the Box I.12.

### Box - I.15 Date and time of departure

Indicate the date and, when required, time, when products are scheduled to leave the place of loading.

Click on the small calendar icon to choose the date and click on the box to select the exact time (in hours and minutes).

The screenshot shows the 'I.15. Date / time of departure' form. A date input field is highlighted with a red box, and a small calendar icon is also highlighted with a red box. A calendar for November 2021 is open, showing the date 23 selected. To the right of the date field is a time input field with a clock icon and a '+01:00 CET' time zone indicator. Below the date field, there is a blue box containing the text 'Wednesday November 23, 2021 17:34:00 in 2 hours.'

**Tip:** By clicking the small clock icon, you will set the time to the current date and time.

The screenshot shows the 'I.15. Date / time of departure' form. The date input field is now filled with '23/11/21'. The time input field is highlighted with a red box, and a small clock icon is also highlighted with a red box. A blue box below the time field contains the text 'In your time zone:'. To the right of the time field is a '+02:00 CEST' time zone indicator.

### Date / time of arrival

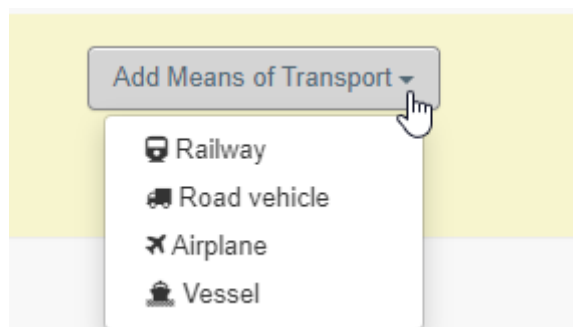
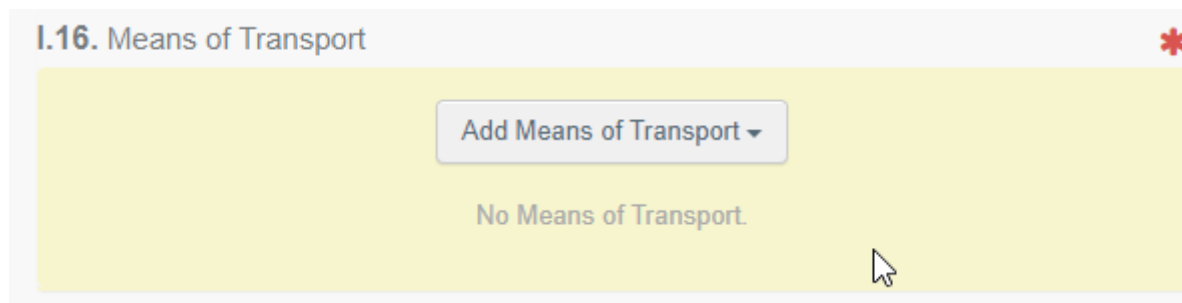
Select the Date / time of arrival following the procedure described for box I.15.

### Transportation duration

This box will be automatically filled once the boxes I.15 departure date time and date of arrival have been filled.

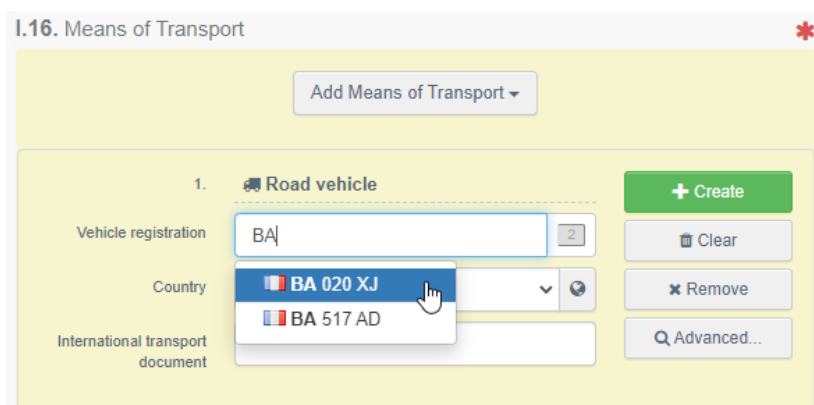
## Box – I.16. Means of transport

Click on “**Add means of transport**” to select the means of transport by which the consignment arrives at the BCP. You have the choice between “**Rail**”, “**Road vehicle**”, “**Airplane**” or “**Ship**”.



Complete the requested fields:

- If the means of transport already exists in the system, it will appear in the drop-down list while typing. Select it.



- If it does not exist, complete the fields and click on the green button “**+ Create**”.

**I.16. Means of Transport** ✖

Add Means of Transport ▾

1.	<b>Road vehicle</b>	<span style="background-color: green; color: white;">+ Create</span>
Vehicle registration	BA 222 TT	<span>Clear</span>
Country	<b>France (FR)</b>	<span>✖ Remove</span>
International transport document	<input type="text"/>	<span>Q Advanced...</span>

Success: Road transport created successfully ✕

You can add several means of transport and order them by dragging the items with the double sense arrows on the left.

**I.15. Means of Transport** ✖

Add Means of Transport ▾

1.	<b>Road vehicle</b>	<span style="background-color: green; color: white;">+ Create</span>
Vehicle registration	ABC 123	<span>Clear</span>
<div style="border: 2px solid red; padding: 2px;">↑</div> Country	<b>France (FR)</b>	<span>✖ Remove</span>
International transport document	<input type="text"/>	<span>Q Advanced...</span>

2.	<b>Vessel</b>	<span style="background-color: green; color: white;">+ Create</span>
Ship's name	EVER ABLE V	<span>Clear</span>
<div style="border: 2px solid red; padding: 2px;">↑</div> Flag state	<b>France (FR)</b>	<span>✖ Remove</span>
IMO number	<input type="text"/>	<span>Q Advanced...</span>
Voyage number	<input type="text"/>	
International transport document	<input type="text"/>	

ℹ You can order the list by drag and drop the items.

## Transport Organiser


Select the operator following one of the procedures described for box I.1. This box is optional. You have the possibility to create a transport organiser, following the procedure described for the Box I.12.

## Box – I.17. Transporter

Select the operator following one of the procedures described for box I.1. You have the possibility to create a transporter, following the procedure described for the Box I.12.

### Box – I.21. Product temperature

Tick one of the options available. The options may change according to the chosen CN code.



I.21. Product temperature

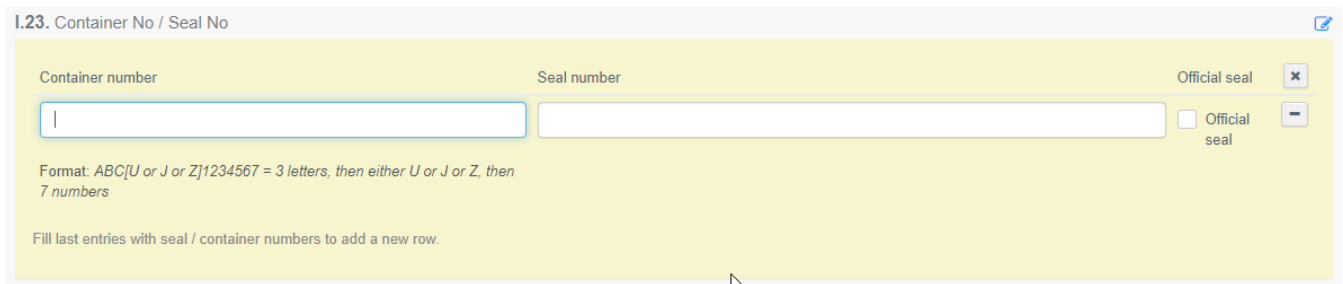
☐ Chilled

☐ Ambient

☐ Frozen

### Box – I.23. Container No / Seal No

When applicable, indicate the container number and seal number. There is a control on the container number format to preventing mistakes.



I.23. Container No / Seal No

Container number Seal number Official seal

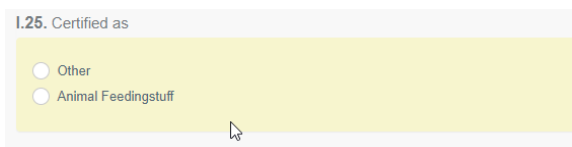
☐ Official seal

Format: ABC[U or J or Z]1234567 = 3 letters, then either U or J or Z, then 7 numbers

Fill last entries with seal / container numbers to add a new row.

### Box – I.25. “Certified as..”

Select the correct option for the intended use of the consignment. The options displayed depend on the CN code selected.



I.25. Certified as

☐ Other

☐ Animal Feedingstuff

### I.26. Transit through Third Country

In case of transit through a third country, select the third country from the drop-down menu, then select the Exit point and the Entry point in the EU. You can select more than one country.

**I.26. Transit through Third Country**

Exit Point

Entry Point

+ Add Third Country

No country selection

Q Select transit exit point

Clear

Q Select transit entry

Clear

Country
ISO Code

No Transit through Third Country Selected

Remove All

Click on 'Select transit Exit/Entry point', search for the Exit/Entry points and select them from the list for both countries:

**Select transit exit Border Control Post**

Search:  Please provide name, address, city... Search Advanced search

Country: 

France (FR)

Role: 
Code:

Name 

	UN/LOCODE	Competence
A BCP - Border Control Post		

Start searching with **Search** button.

**I.26. Transit through Third Country**

Exit Point

Entry Point

+ Add Third Country

No country selection

Q Select transit exit point

Clear

Q Select transit entry

Clear

Country
ISO Code

United Kingdom
GB

Remove All

### Box – I.27. Transit through Members States

Select the Member State from the list in case of transit through Member State(s). You can select more than one. These Members States' central authorities will be able to access the DOCOM.

**I.27. Transit through member State**

+ Add Member State

Country

No Transit through member State

No country selection

No country selection

Austria (AT)

Belgium (BE)

Bulgaria (BG)

Croatia (Local Name: Hrvatska) (HR)

Cyprus (CY)

Czech Republic (CZ)

Denmark (DK)

Estonia (EE)

Finland (FI)

All

### Box – I.28. Export

In case of definitive export to a Non-EU country, select the Exit point and the Non-EU country. Only one country of export can be selected in the drop-down menu.

For the selection of the exit point, please use the procedure described for box I.26.

**I.28. Export**

Exit Point

ISO Code

+

### Box – I.31. Description of the commodities

Fill in the requested information for each box by typing or selecting an option in the drop-down menu.

Don't forget to define the default package type and weight unit.

**Identification of the commodities**

**I.31. Commodities** \* **Selected certificate model** \*

[+ Add new Commodity](#) [Modify commodities](#)

**142/2011 (2019/1084) Animal by-products/derived products not intended for human consumption** [Change](#)

**1 23 RESIDUES AND WASTE FROM THE FOOD INDUSTRIES; PREPARED ANIMAL FODDER** [Remove Consignment](#) [Clear identifications](#) [+ Add Identification](#)

**2301** Flours, meals and pellets, of meat or meat offal, of fish or of crustaceans, molluscs or other aquatic invertebrates, unfit for human consumption; greaves  
**2301 10** Flours, meals and pellets, of meat or meat offal; greaves  
**2301 10 00** Flours, meals and pellets, of meat or meat offal; greaves

Subtotal number of packages: **100 packages.**  
Subtotal net weight: **100 kg.**

Default weight unit:  Default package type:

#1	Commodity *	Species *	Category *	Treatment type *	Treatment type (category 3) *	Manufacturing plant *	Batch number *
	<b>2301 10 00</b>	<input type="text"/> <input type="text"/>	Category 3 dji	No thermal treat	treatment	ABP test operator 22/11/2021 75004 Paris France ABP Processing Plant FR-ABP-22-11-2021	123456

Net weight \*  kg  Package count \*  Bag  Nature of Commodity \*

Quantity totals

**I.22. Total number of packages:** **100 packages.**  
**I.20. Total net weight:** **100 kg.**

Several other options are also available:

- **“+ Add new commodity”** or **“Modify commodities”** will allow you to add a CN code or change the CN code selected.

**I.30. Description of consignment** \*

[+ Add new commodity](#) [Modify commodities](#)

- **“Remove”** will delete the selected commodity from the document.
- **“Clear identifications”** or **“+ Add identifications”** will affect the lines of commodities included in the document. You can also delete, modify or add 5, 10, 50 or 100 rows by clicking on the small icons on the right side of the box.

**1 23 RESIDUES AND WASTE FROM THE FOOD INDUSTRIES; PREPARED ANIMAL FODDER** [Remove Consignment](#) [Clear identifications](#) [+ Add Identification](#)

**2301** Flours, meals and pellets, of meat or meat offal, of fish or of crustaceans, molluscs or other aquatic invertebrates, unfit for human consumption; greaves  
**2301 10** Flours, meals and pellets, of meat or meat offal; greaves  
**2301 10 00** Flours, meals and pellets, of meat or meat offal; greaves

Subtotal number of packages: **100 packages.**  
Subtotal net weight: **100 kg.**

Default weight unit:  Default package type:

[+ Add 5 identifications](#)  
[+ Add 10 identifications](#)  
[+ Add 50 identifications](#)  
[+ Add 100 identifications](#)

### Box – Identification of applicant

The box will be automatically filled with the details of the person submitting the EU DOCOM.

### Error message

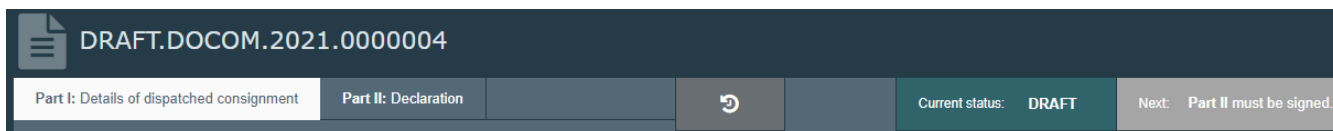
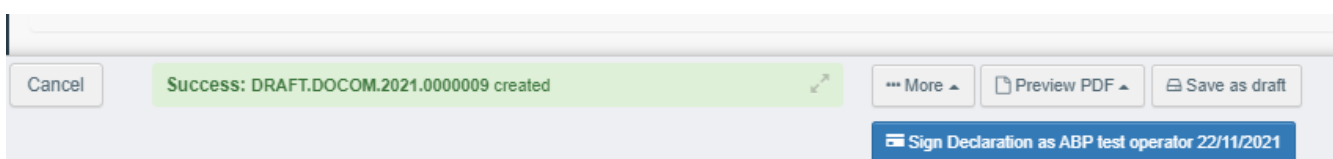
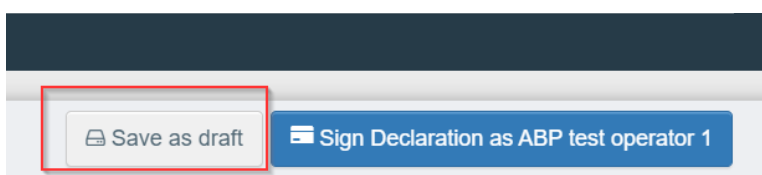
If you filled in any of the boxes incorrectly, or missed a box, an “**Error**” message will appear. Click on the “**expand**” sign on the right-hand side of the error message to read the message in more detail. Click on each of the messages to be redirected to the box that requires modification.

Do not forget to save as draft again once you have corrected the boxes.

## II. Submit the DOCOM as Operator or Local Authority user.

When the DOCOM is complete, the user may :

- “**Save it as draft**” to modify it or submit it later. In this case, the document will have the status “**Draft**”. Only the creator of a draft can access it.



- Directly proceed to the part II, by clicking on the tab “Part II: declaration”



Then fill-in the relevant fields and date of certification:

Part II:

-The signature must be in a different colour to that of the printing

Signature

Done at:  on:  (place)  (date)

(signature of the responsible person of place of origin )  
(name, in capital letters)

The signature tab will be automatically filled when signing the declaration:

Date of signature: \_\_\_\_\_

Full name: \_\_\_\_\_

Email: \_\_\_\_\_

Country:

Signature:

At that stage, the DOCOM may be saved as Draft, cf above, or signed by clicking on “**Sign declaration**” as shown below:

- “**Sign declaration as...**”. By selecting this option, the certificate will get the status “**Signed**”.

DOCOM.FR.2021.0000007

Part I: Details of dispatched consignment | **Part II: Declaration** |  |  | Current status: **SIGNED** | Next: Final state

The signature tab in part II is automatically signed:

Date of signature: Tuesday 23 November 2021 at 18:09:27 +01:00 CET.

Full name: EOone FR

Email: EO01.FR@ec-traces.eu

Country:

Signature: 

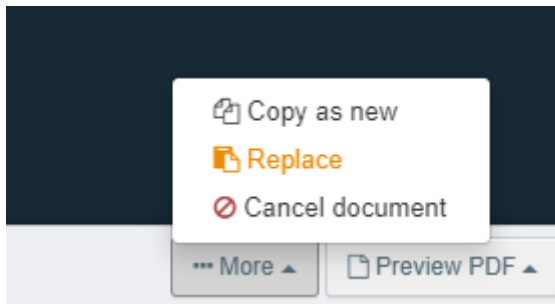
📌 Declaration signed

After this step, the DOCOM cannot be amended anymore. As described further below, it is possible to proceed to a “**copy as New**” to generate a completely new document, or to select to “**Replace**” to generate a new document replacing the initial document which will get the status “**Replaced**”.

## Other options

At the bottom of the page, you will have the following options:

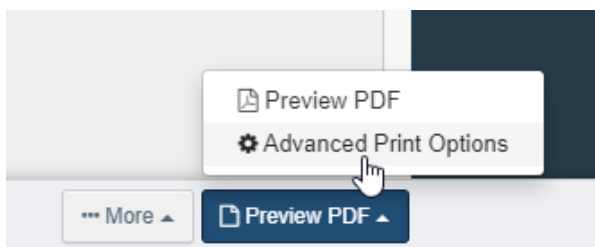
➡ By clicking on the **“More”** button you can:



- **“Cancel”**: allows you to cancel the DOCOM (status Cancelled).
- **“Copy as new”**: create a new DOCOM in which most boxes are copied from the original document. The original DOCOM is not altered in any way if you decide to perform this action.
- **“Replace”** allows you to replace the initial document. A link between the replaced and replacing documents is created.

➡ By clicking on the button **“Preview PDF”**, it will open the document as PDF.

➡ By clicking on **“Advanced Print Options”**, it will open to open the language selection and print the PDF in several languages at the same time.



## Follow-Up by operator at destination and by Local Authority at destination. (under development, not available yet)

The follow-up tab will enable the Operator user and the Local authorities' user at the place of destination to record the arrival of the consignment and where applicable the controls performed.

## Follow-Up by Border Control Post authorities. (under development, not available yet)

The Border Control Post authorities of the Exit/Re-entry BCP have the possibility to introduce a Follow-up.

## Follow-Up by Local/Central Authorities in transited countries. (under development, not available yet)

The Central Authorities user in the transited countries have the possibility to introduce a Follow-up.

If the Country is mentioned in the Box I.27, the DOCOM will be available in the DOCOM main search screen and the Follow-up can be added directly in the Tab III of DOCOM.

If the Country is not mentioned in the DOCOM, the DOCOM will not be available in the DOCOM search screen. The user will have to use the “Add Follow-up” blue button and to introduce the Country of Origin and the DOCOM number:



Issuing country: Denmark (DK) \*

Reference number: DOCOM.DK.2021.0000079 \*

**Add control**

Similarly, any Local Authorities “En route” will be able to access and add a Follow-up to a DOCOM.